

National Aeronautics and Space Administration

Goddard Space Flight Center

8800 Greenbelt Road
Greenbelt, MD 20771



Reply to attn. of: Office of Communications

June 3, 2019

Emily Crose
MuckRock News
Dept MR 72700
411A Highland Ave
Somerville, MA 02144-2516
72700-26403689@requests.muckrock.com

REF: 19-GSFC-F-00505

Dear Ms. Crose:

This is in reference to your Freedom of Information Act (FOIA) request to the National Aeronautics and Space Administration (NASA), dated May 3, 2019, and transferred from the NASA Headquarters FOIA Office on May 6, 2019 to our to be processed. You seek any internal documentation recorded in print, voice, video or otherwise between the years of 1988 and 1998 that contain the search term "SPACE PHYSICS ANALYSIS NETWORK (SPAN) WORM INCIDENT" or "SPACE PHYSICS ANALYSIS NETWORK worm incident" or "SPAN Worm Incident" or "Worm Incident".

In response to your request, we initiated within NASA's Headquarters Administrator Staff Offices. Although NASA's goal is to respond within 20 business days of receipt of your request, the FOIA does permit a 10-day extension of this time period under 5 U.S.C. § 552(a)(6)(B) for unusual circumstances. As your request seeks numerous documents that necessitate a thorough and wide-ranging search, NASA hereby invokes this 10-day extension, and estimates a response to your request to be provided within 30 business days. Please note, however, that the actual time required to respond to your request depends on how many responsive records and the types of records identified and located in our records search.

I regret the necessity of this delay, but I assure you that your request will be processed as expeditiously as possible. We appreciate your patience as we proceed with your request. For further assistance and to discuss any aspect of your request you may contact NASA's Chief FOIA Public Liaison at:

Stephanie Fox
Chief FOIA Public Liaison

Freedom of Information Act Office
NASA Headquarters
300 E Street, S.W., 5P32
Washington D.C. 20546
Phone: 202-358-1553
Email: Stephanie.K.Fox@nasa.gov

Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services it offers. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, e-mail at ogis@nara.gov; telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769.

Important: Please note that contacting any agency official including the undersigned, NASA's Chief FOIA Public Liaison, and/or OGIS is not an alternative to filing an administrative appeal and does not stop the 90 day appeal clock. If you have further questions, please feel free to contact me at gsfc-foia@mail.nasa.gov or 301-286-4721.

Sincerely,

A handwritten signature in cursive script that reads "Joan Belt".

Joan Belt
FOIA Officer